

October 1, 2007

Dear Member,

It is time to renew your NENA membership for 2008. NENA offers the 9-1-1 community outstanding value in all of our core programming, from technical development, operational issues, and professional development to government and media relations. Our success is built on a very solid foundation of member involvement and your willingness to share your valuable time and expertise.

During the past year, we have put that time and effort to good work. NENA has earned many successes. A few are highlighted here:

- Promoted strong chapter activities that support local, state and provincial 9-1-1 programs
- Conducted well-attended and information rich conferences and events, such as the Annual Conference, CIF, TDC/ODC, 9-1-1 Goes To Washington, that benefit all NENA members
- Increased Congressional awareness and appreciation of 9-1-1 issues by working to expand the Congressional E9-1-1 Caucus
- Provided leadership at the FCC on issues of wireless and VoIP E9-1-1, 9-1-1 location accuracy, access to 9-1-1 for the Deaf and hard of hearing, disaster preparedness and NG9-1-1
- Accelerated the development of NG9-1-1 by identifying and working toward the resolution of technical, operations and regulatory/legislative issues in close collaboration with our NG Program partners, NENA Committees and Work Groups. This work includes completion of Version 1 of the NENA Functions and Interfaces for NG9-1-1 (i3)Standard, which is the architectural basis of the future NG9-1-1 system
- Established NENA as a partner with national and international Standards Development Organizations to define and establish automatic location standards in support of current and future emergency communications services
- Worked with the USDOT's NG9-1-1 Initiative, "NG9-1-1 System: A National Framework and Deployment Plan," which is a two-year program to define system architecture; develop a transition plan that considers responsibilities, costs, schedule and benefits for deploying IP-based emergency services across the nation; and implement a working proof-of-concept demonstration system
- Increased the number of certified Emergency Number Professionals to more than 800. The certification program continues to offer significant benefits, including peer recognition, to those who have demonstrated competence in emergency telecommunications management and administration.

I hope you agree that your investment in NENA is providing a significant rate of return to you, and will renew your membership today! I look forward to working with you over the next 12 months.

Sincerely,

Robert W Cobb

Bob Cobb, Interim Executive Director